

Artwork:

Artwork should be saved in an eps format. We accept e-mail or CDs by mail. Acceptable programs are Adobe Illustrator. All fonts must be converted to outlines. A hard copy of the art must accompany the order. We reserve the right to determine what is camera ready artwork. If artwork is not in finished form, extra art charges will be billed at \$50.00 (G) per hour.

Change of copy:

\$40.00 (G) per change. Catalog minimum quantity of item applicable per change.

Change of ink color:

\$25.00 (G) per change.

Color assortment:

Specify exact assortment desired or factory reserves the right to choose the two best item colors to compliment the ink color.

Corrections or changes:

Minimum charge is \$20.00 (X) or \$1.00 (X) per carton, plus the cost of labor and materials used.

Distributor imprint:

Minimum quantity at end column price.

Drop or split shipment:

\$10.00 (X) per location. Must conform to standard carton packaging per location.

Fax/e-mail orders or art:

Confirmation of full receipt of all information or art is sender's responsibility.

Freight:

Oversize cartons will be subject to dimensional weight restrictions by carrier. F.O.B. factory in Iowa. All truck shipments will be palletized and shrink wrapped. Handling charge is \$10.00 per pallet. Truck shipments are third party billing or collect freight.

Freight damage:

Any freight claim must be filed within five working days of receipt.

Foreign shipments:

All prices are based on U.S. dollars and do not include taxes, duties, broker fees, etc. \$25.00 (G) documentation fee will apply.

Cancellations:

All cancellations must be made in writing. \$25.00 (X) plus the costs of labor and materials used to cancellation request.

Incorrect address:

Incorrect address and zip codes are subject to a charge back per carton and will be invoiced when we are notified.

Less than minimum:

Available on some products only with a charge of \$40.00 (G).

Overruns and underruns:

We reserve the right to overrun or underrun by 10%. If no overruns will be accepted, order must clearly specify "no overruns".

PMS ink colors:

PMS color match, add \$35.00 (G) per color, per order. Exact match cannot be guaranteed. PMS colors are based on white backgrounds and are not guaranteed on colored backgrounds. Standard PMS ink colors:

Reflex Blue	Orange
Metallic Gold	Vermilion
Metallic Silver	Bright Red
Maroon 202	Ultramarine Blue
Green 343	Deep Blue
Black	Royal Blue
White	Brilliant Green
Lemon	Grass Green
Medium Yellow	Dark Brown

Production Time:

Begins upon approval of credit and signed art proof, or any clarification. Normal production time is 7-15 working days. Any incomplete order will delay production. Production time does not include the day order is received. You must have an established account, order completed in every detail camera ready art or straight line copy. One color imprint. Catalog quantities, subject to inventory availability.

Multi color imprint:

3 color - 500 piece minimum
4 color - 1000 piece minimum
A registration variance of +/- 1/32" may occur with multiple colors and is considered industry acceptable registration.

Product Color:

Product colors can vary from one production run to the next, slight variations are considered acceptable.

Proofs:

Signed paper proofs are required on all orders.
Merchandise proof \$40.00 (G) per color.

Prices:

All prices subject to change without prior notification.

Repeat orders:

No screen charge on exact repeats placed within 2 calendar years.

Returned checks:

Due to bank and administration fees, \$30.00 (X) charge per return.

Merchandise returns:

Prior factory approval required. No claim or return will be accepted or credited 45 days after shipment.

Spec samples:

\$45.00 (G) per color, plus item and freight costs. Camera ready art required.

Trademarks:

Logos, trademarks or designs shown do not imply any endorsement by their owners, but are simply to exhibit expertise of factory printing abilities.

Unimprinted merchandise:

Deduct \$.04 (A) per piece. Case pack increments per color. Required minimum order \$100.00.

Rush service:

3 day service available, call for pricing and availability. One color imprint. 3 days begins after signed art proof. Mark order 3 day service.

Website:

www.aeronpromo.com